



ENTERPRISE SOLUTIONS SERVICE ORDER

BILLING INFORMATION

Business Name		Master Account Number
Workforce Development Board of Flagler and Volusia Counties, Inc. DBA CareerSource Flagler Volusia		005032903201
Contact	Phone	Alternate
Billing Address	City	State
329 Bill France Blvd	Daytona Beach	FL
Account Executive	Phone	Zip
Darleen Rose	(407) 215-8405	32114
Federal Tax ID	Tax Exempt Certificate	Alt Phone
59-3391587	85-8012538102C-3	(407)506-7803
		Tax Exempt Status
		No

CONTACT INFORMATION

Type	Name	Title	Primary TN	Alternate TN	Email
Authorized Agent	Robin King	CEO	(386) 323-7093		robinking@careersourcefv.com

ORDER INFORMATION

Order Type
Renewal - MACD

Porting: No Partial / Full:

Additional Order Comments


SERVICES, FEES, and TERMS by LOCATION
329 Bill France Blvd – Service Address: 329 Bill France Blvd Daytona Beach, FL 32114 – Main BTN:

Product/Service	Action	Qty	One Time Charges (NRC)	Monthly Recurring Charge (MRC)	Total MRC	Service Period (Months)	Product Description
Metro Ethernet 50Mbps	Upgrade	1		\$900.00	\$900.00	36	50Mbps Metro Ethernet
Metro Ethernet 20Mbps	Old Replace - Upgrade	-1		(\$900.00)	(\$900.00)	36	20Mbps Metro Ethernet
Dedicated Internet Access 100Mbps	Upgrade	1		\$1,500.00	\$1,500.00	36	
Business PRI (48 Session)	Renewal	1		\$750.00	\$750.00	36	
Business PRI (48 Session)	Old Replace - Renewal	-1		(\$750.00)	(\$750.00)	36	
20Mbps Internet Access	Old Replace - Upgrade	-1		(\$1,500.00)	(\$1,500.00)	36	20Mbps Internet Access

Saxon Blvd – Service Address: 846 Saxon Blvd Orange City, FL 32763 – Main BTN:

Product/Service	Action	Qty	One Time Charges (NRC)	Monthly Recurring Charge (MRC)	Total MRC	Service Period (Months)	Product Description
Metro Ethernet 50Mbps	Upgrade	1		\$900.00	\$900.00	36	50Mbps Metro Ethernet
Metro Ethernet 10Mbps	Old Replace - Upgrade	-1		(\$700.00)	(\$700.00)	48	10Mbps Metro Ethernet
Business Trunking PRI 24	Renewal	1		\$375.00	\$375.00	48	Business Trunking PRI 24
Business Trunking PRI 24	Old Replace - Renewal	-1		(\$375.00)	(\$375.00)	48	Business Trunking PRI 24

20 Airport Rd Ste E – Service Address: 20 Airport Rd Ste E Palm Coast, FL 32164 – Main BTN:

Product/Service	Action	Qty	One Time Charges (NRC)	Monthly Recurring Charge (MRC)	Total MRC	Service Period (Months)	Product Description
Metro Ethernet 50Mbps	Upgrade	1		\$900.00	\$900.00	36	50Mbps Metro Ethernet
Metro Ethernet 10Mbps	Old Replace - Upgrade	-1		(\$700.00)	(\$700.00)	36	10Mbps Metro Ethernet
Business Trunking (24 Session)	Renewal	1		\$375.00	\$375.00	36	
Business Trunking (24 Session)	Old Replace - Renewal	-1		(\$375.00)	(\$375.00)	36	

Totals *	\$0.00	\$5,700.00
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*Prices do not include applicable taxes and governmental fees that must be paid by Customer in addition to the specified fees



ENTERPRISE SOLUTIONS SERVICE ORDER

The services products, prices and terms identified on this Service Order constitute Bright House Networks Enterprise Solutions' offer to provide such services on such terms. Until Customer has accepted this offer by signing as appropriate below, Bright House Networks Enterprise Solutions reserves the right to rescind this offer at any time, at its sole discretion. Service Order terms and corresponding monthly billing will commence on actual service installation date.

I have received and agreed to the terms of Bright House Networks Business Solutions Services Master Agreement, as applicable and separately provided to me by BHN. Terms and conditions are available at <http://enterprise.brighthouse.com/about-us/our-policies/terms-and-conditions.html>. Business TV is delivered on a month to month basis and subject to increases.

For Voice Service Orders Only

By signing below, I choose Bright House Networks, LLC ("BHN") as my preferred provider for local, long distance and international long distance telephone service(s) for the above service address and the telephone numbers(s). I authorize BHN to serve as my agent to effectuate the change of my telephone service for each such service. I understand that only one preferred provider may be designated for each telephone service associated with the telephone number(s) listed above. I am at least 18 years of age and legally authorized to change telephone service providers for services associated with such telephone number(s).

E911 Notification - The Enterprise Solutions voice-enabled equipment is electrically powered and, in the event of a power outage or Bright House Networks Enterprise Solutions network failure, Enhanced 9-1-1 services may not be available. The Bright House Networks Enterprise Solutions Services Master Agreement prohibits moving the voice-enabled premise equipment to a new address. If you do so, Enhanced 9-1-1 services may not operate properly and emergency operators will be unable to accurately identify the caller's address in an emergency. If you would like to move your service you must call Bright House Networks.

After expiration of the original Service Period, except where prohibited by law, this Service Order shall renew automatically for successive renewal terms, each for a period of time equal to the original Service Period or such lesser period as required by law, unless either Party serves the other Party with written notice of non-renewal of this Service Order at least thirty (30) days prior to the expiration of the then-current original Service Period or renewal term, as applicable.

DocuSigned by:

6F8A328130C647D...

Authorized Signature for Bright House Networks, LLC

Authorized Signature for Workforce Development Board of Flagler and Volusia Counties, Inc. DBA CareerSource Flagler Volusia

Paul Woelk, VP Finance & Business Operations

Robin King, CEO

Printed Name and Title

Printed Name and Title

5/20/2016

Date Signed

Date Signed

Certificate Of Completion

Envelope Id: 8A8DF47F0FEA4C8589AAF9284EC1D2CB
 Subject: Important eSignature Request from Bright House Networks
 Source Envelope:
 Document Pages: 3
 Certificate Pages: 2
 AutoNav: Enabled
 Envelopeld Stamping: Enabled
 Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Status: Sent

Envelope Originator:
 Darleen Rose
 700 Carillon Pkwy Ste 1
 Saint Petersburg, FL 33716-1123
 darleen.rose@mybrighthouse.com
 IP Address: 96.43.150.8

Record Tracking

Status: Original
 5/20/2016 11:33:28 AM

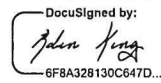
Holder: Darleen Rose
 darleen.rose@mybrighthouse.com

Location: DocuSign

Signer Events

Robin King
 robinking@careersourcefv.com
 Security Level: Email, Account Authentication
 (None)

Signature



Using IP Address: 209.16.112.66

Timestamp

Sent: 5/20/2016 11:33:56 AM
 Viewed: 5/20/2016 11:36:38 AM
 Signed: 5/20/2016 11:41:22 AM

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign
 ID:

Paul Woelk
 paul.woelk@bhnis.com
 VP Finance & Business Operations
 Bright House Networks, LLC
 Security Level: Email, Account Authentication
 (None)
 Electronic Record and Signature Disclosure:
 Not Offered via DocuSign
 ID:

Sent: 5/20/2016 11:41:25 AM

In Person Signer Events	Signature	Timestamp
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Editor Delivery Events	Status	Timestamp
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Agent Delivery Events	Status	Timestamp
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Intermediary Delivery Events	Status	Timestamp
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Certified Delivery Events	Status	Timestamp
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Carbon Copy Events	Status	Timestamp
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Charlie Howell
 charliehowell@careersourcefv.com
 Security Level: Email, Account Authentication
 (None)
 Electronic Record and Signature Disclosure:
 Not Offered via DocuSign
 ID:

COPIED

Sent: 5/20/2016 11:33:56 AM
 Viewed: 5/20/2016 11:34:20 AM

Carbon Copy Events**Status****Timestamp**

Darleen Rose
darleen.rose@mybriighthouse.com
Account Retention Manager
Bright House Networks, LLC
Security Level: Email, Account Authentication
(None)
Electronic Record and Signature Disclosure:
Not Offered via DocuSign
ID:

COPIED

Sent: 5/20/2016 11:41:25 AM

Notary Events**Timestamp****Envelope Summary Events****Status****Timestamps**

Envelope Sent

Hashed/Encrypted

5/20/2016 11:41:25 AM

SERVICE AGREEMENT

This service agreement is between BRIGHT HOUSE NETWORKS, LLC ("BHN"), through its Central Florida Division and **Workforce Development Board Flagler and Volusia Counties** (herein referred to as "Customer").

Customer hereby agrees to subscribe to the Business Solutions service to be provided by Bright House Networks, LLC. Customer understands that Customer will be responsible for the cost of installation to Customer office, monthly service, and applicable sales tax and franchise fees. Customer agrees to subscribe to the service(s) listed below:

<p>Business Internet - features included: Business Preferred with Static</p> <p>Bandwidth: 7 Mbps x 1 Mbps</p> <p>IP Type: Static (1)</p> <p>Domain:</p> <p>E-Mail:</p>	<p>Optional service features included:</p> <p>Additional E-mail:</p> <p>** Bright House Networks recommends that the customer provide security and virus protection for the customer's internal network. **</p>
<p>Monthly Rate: \$199.45</p> <p>Term: One (1) year</p> <p>Installation Fees: 0</p> <p>C.O.D. -None.</p>	<p>Discounted Installation Fees. Customer subscribing to one of our preferred packages may receive a discounted installation charge. Customers receiving a discounted installation charge will be subject to normal installation charges if any or all services in the packages are cancelled or downgraded within 60 days of the installation.</p>

Bright House Networks shall provide the Business Solutions services indicated:

- **Business Internet**, a cable modem Internet access service, to Customer's place of business
- Customer shall make monthly Service Charge payments in the amount of the Monthly Rate listed above for Term listed above and shall automatically renew and continue on a successive year-to-year basis beginning on the expiration date of the initial term unless Customer gives written notice to Bright House Networks at least 90 days prior to the expiration date of the initial or any renewal term of this Agreement stating their intention to prevent automatic renewal from occurring.
- Bright House Networks may increase the Service Charge rate by no more than 5% annually during the term of this Agreement. Customer will receive a 30-day notice of any rate increase.
- **Early Cancellation Fee.** If Customer terminates this Agreement prior to the end of the Term or any renewal Term, or if Bright House Networks terminates due to Customer's material breach of any provision in this Agreement, Customer agrees to pay Bright House Networks an Early Cancellation Fee. The Early Cancellation Fee shall be the sum of the difference between BHN's standard monthly rate and the monthly discount rate for the number of months included in the current agreement term, the difference between any discounted installation charges and normal installation charges, plus an additional fifty dollars (\$50) fee. Customer shall pay Bright House Networks the Early Cancellation Fee within thirty (30) days after terminating this Agreement.

I ACCEPT THE CONNECTION OF THE BRIGHT HOUSE NETWORKS SERVICE, THE TERMS AND CONDITIONS OF SERVICE ON THE REVERSE SIDE OF THIS SERVICE AGREEMENT, AND THE ACCEPTABLE USE POLICY (ATTACHED OR FOUND AT [HTTP://WWW.BRIGHTBIZ.COM/AUP.ASP](http://www.brightbiz.com/aup.asp)).

Customer: Workforce Development Board
 Authorized Agent: Charles Howell
 Title: Director of Information Systems
 Signature: Charles C Howell
 Date: 7/24/2007
 Federal Tax ID: 59-3391587

Address: 329 Bill France Blvd.
 City, State, Zip: Daytona Beach, Florida 32114
 Phone: 386-323-7093
 Fax: 386-323-2096
 BHN Acct Executive: Scott Garraughty- Scott Garraughty
 BHN Approval: _____

(Fees mentioned above are in addition to any other fees including cable television subscription fees)

<p>Receipt of Payment: <input type="checkbox"/> Cash</p> <p> <input type="checkbox"/> Check (Please make payable to: Bright House Networks, LLC)</p> <p> <input type="checkbox"/> Credit Card Number _____ Exp Date: _____</p> <p style="text-align: center;">Please circle card type: Visa, MC, Amex</p>
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Amount Received: _____	Received by BHN Rep: _____
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TERMS AND CONDITIONS

- Bright House Networks shall not have any responsibility for operation, maintenance or repairs of the customer's modem or other media equipment attached to the service. Bright House Networks shall not have any responsibility for Electrical Surges or Lightning Damage. Bright House Networks reserves the right to charge a fee for Service Calls.
- At the Customer's request, Bright House Networks may add outlets at the Premises, or reconfigure the cable access router, if applicable. Bright House Networks shall charge the Customer the then current time and material charges for the installing, moving or changing any outlets, or \$50.00 to reconfigure the cable access router, if applicable. If these charges for added, moved or changed outlets and/or router reconfigurations exceed \$100.00, Bright House Networks shall obtain the Customer's consent before proceeding. These charges shall be due 5 days following the date of Bright House's invoice. Upon addition of any outlets, the Customer shall execute an Addendum to this Agreement increasing the number of outlets and the corresponding Service Charge Payments for the remainder of the then existing term. Under no circumstances shall the number of outlets be decreased during any term except by written consent of Bright House.
- All equipment provided by Bright House Networks (the "Equipment") shall remain the sole property of Bright House Networks. Upon Customer's default under this Agreement or upon any other termination of this Agreement, the Customer shall return all equipment to the nearest Payment Center. The customer has full responsibility for the return of the said cable equipment. The Customer will reimburse Bright House Networks \$450.00 for each cable modem or \$1,000.00 for each cable access router lost, destroyed, stolen or not returned in reasonable condition which will take into consideration wear and tear due to normal use. These charges shall take precedence and override any charges outlined in the Bright House Networks work order.
- The customer shall permit Bright House Networks access to the equipment and external wire for maintenance, repair or removal. Bright House Networks may make periodic external inspection of the equipment at any time during normal business hours. Upon proper notice, Bright House Networks may make periodic inspections of the equipment during regular business hours.
- The Customer shall not assign its rights or delegate its duties under this Agreement without the prior written consent of Bright House Networks, which consent shall not be unreasonably withheld. Any assignment of this Agreement by the Customer without Bright House Networks' prior written consent shall be void and shall, at Bright House Networks' option, constitute a breach of this Agreement by the Customer. If the Customer ceases to do business at the Premises, the Customer shall return to Bright House Networks, in the manner designated by Bright House Networks, all of the Equipment. The cessation shall not, however, affect the Customer's payment obligations under this Agreement unless agreed to in writing by Bright House Networks.
- In the event the customer is not the owner of the premises in which Bright House Networks' outlet and equipment are to be installed, the customer warrants to Bright House Networks that he/she has the consent of the owner of the premises for Bright House Networks to make the connection and maintenance contemplated by the Agreement.
- Account holders must be 18 years of age or older.
- Monitoring.** Bright House Networks shall have the right, but not the obligation, to monitor the content of the Service, including chat rooms, bulletin boards and forums, in order to determine compliance with this Agreement and any operating rules established by Bright House Networks. Bright House Networks will have the right, in its sole discretion, to edit, refuse to post or remove any material submitted to or posted on the Service. Without limiting the foregoing, or Bright House Networks rights under Section 3, Bright House Networks shall have the right to remove any material that Bright House Networks in its sole discretion, finds to be in violation of the provisions hereof or any operating rules established by Bright House Networks hereafter, or otherwise to be objectionable (including indecent or obscene words or material; obstructive or disruptive communications; epithets and the like). Under no circumstances, however, does or will Bright House Networks undertake any obligation to review or determine the accuracy of any Customer postings. Customer shall be responsible for and shall indemnify Bright House Networks for any liability resulting from Customer's postings, including for defamation, copyright, trademark or other proprietary right infringement, or otherwise.
- In the event that the said cable equipment is destroyed or damaged, or is lost or stolen while in customer's possession customer shall be liable for the cost or repair or replacement of the said cable equipment.
- In the event the said cable equipment is lost or damaged, or not returned to Bright House Networks, the deposit may be used as partial payment for the damage, loss or withholding of the cable equipment. The deposit may also be used as partial or full payment of any unpaid charges due to Bright House Networks from customer.
- Customer acknowledges that any deduction from the security deposit herein shall not be deemed an accord and satisfaction, waiver, release, or any other manner of satisfaction of any claim of Bright House Networks for sums due in excess of the amount deducted or in excess of the total amount of the security deposit.
- This Agreement shall be governed by, construed under, and enforced in accordance with, all applicable federal laws and the laws of the state of Florida. Venue for any dispute shall lie in Orange County Florida. Any controversy or claim arising out of or related to this agreement (but not any claims arising out of commercial activities or the theft or other unauthorized receipt of any Bright House Networks cable service on the part of customer) shall be resolved by binding arbitration commenced within one year under the then-current commercial arbitration rules of the American Arbitration Association (or any consumer rules adopted by the American Arbitration Association to which both parties agree), except that either party may seek equitable or injunctive relief

only in an appropriate court of law or equity. each party shall bear its own attorney's fees and expenses and the cost of Arbitrator(s) shall be shared except that Customer may recover his/her filing and Arbitrator(s) fees if Customer is the prevailing party. The parties expressly waive any entitlement to attorney's fees or punitive damages to the fullest extent permitted by law. Consolidated or class action Arbitration shall not be permitted.

- This Agreement shall become binding only when signed by the Customer AND by Bright House Networks.

BILLING POLICIES

Payments not received by due dates may be subject to a Late Fee and a Collection Processing Fee. If the account is referred for Collections or Disconnection, the amount past due may include a Collection Processing Fee. To avoid possible interruption of service, payments must be made by the due date. Unpaid accounts will be reported to national credit rating bureaus.

Customer acknowledges Bright House Networks' right to accept any payments tendered by customer without prejudice to Bright House Networks rights to collect the full amount due for any services rendered.

Involuntarily disconnected account holders must pay applicable reconnect fees, any applicable deposits, and all past due balances prior to restoration of Bright House Networks services. Restoration of service orders are scheduled for the first available connection date.

Bright House Networks has established accounts in which customer deposit payments are held. Customer waives all rights to interest payments on any such deposits.

Bright House Networks reserves the right to charge for any check returned by the bank for insufficient funds. Prices are subject to change.

WARRANTIES AND LIMITATIONS OF BHN LIABILITY

Bright House Networks hereby warrants and grants an express warranty to the user of any product purchased from BHN as follows:

Bright House Networks hereby warrants that any such product shall be free from defects in material and workmanship for a period of 90 days from the date of purchase receipt. BHN shall repair or exchange the products as its principal place of business upon the discovery of any such defect in material or workmanship during the period.

In the event that the product or any portion thereof is not installed or used in accordance with the manufacturer's specifications, any and all warranties either expressed or implied shall be and are hereby voided. Only upon the proper installation and use of the items shall this warranty or any other warranties apply.

BHN DOES NOT WARRANT THAT THE SERVICE OR EQUIPMENT PROVIDED BY BHN WILL PERFORM AT A PARTICULAR SPEED, BANDWIDTH OR DATA THROUGHPUT RATE, OR WILL BE UNINTERRUPTED, ERROR-FREE OR SECURE. EXCEPT TO THE EXTENT EXPRESSLY PROVIDED HERE AND ABOVE AND IN LIEU OF ALL OTHER WARRANTIES, THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE FOR THE ABOVE DESCRIBED ITEM OR ITEMS.

Bright House Networks will assume no responsibility or liability for damages, destruction or alterations of Customer's computer hardware, software, or data, directly or indirectly related to (1) the installation of the Equipment, software and an approved internet network interface card in the Customer Computer and (2) Customer's operation and use of the Software, Equipment or service.

BHN will maintain the Services to the best of its ability, but assumes no responsibility for any Service interruptions and/or property or Equipment damages due to circumstances beyond its reasonable control including, but not limited to, acts of God, power failures, equipment failure, and lightning damage, etc. I further agree that BHN shall have no responsibility for the operation of, or repairs to the Customer personal equipment (including, but not limited to televisions, printers, computers, etc) or the replacement of any remote control batteries.

IN NO EVENT SHALL BRIGHT HOUSE NETWORKS, LLC OR ANY OF ITS EMPLOYEES, AGENTS, OR AFFILIATES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OR PROFITS, LOSS OF BUSINESS OR BUSINESS OPPORTUNITY, LOSS OF USE, ETC. THE LIABILITY OF BRIGHT HOUSE NETWORKS FOR ACTUAL PROVEN DAMAGES FOR ANY CAUSE WHATSOEVER, (INCLUDING BUT NOT LIMITED TO ANY FAILURE OR DISRUPTION OF SERVICE, INCLUDING WITHOUT LIMITATION THE INABILITY OF SUBSCRIBER TO ACCESS EMERGENCY 911 SERVICES DURING ANY SUCH FAILURE OR DISRUPTION OF SERVICE), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT OR OTHERWISE, INCLUDING NEGLIGENCE, SHALL BE LIMITED TO AN AMOUNT EQUIVALENT TO CHARGES PAYABLE BY CUSTOMER UNDER THIS AGREEMENT FOR THE SERVICE DURING THE PERIOD SUCH DAMAGES OCCURRED.

ACCEPTABLE USE POLICY

Bright House Networks seeks to create and foster an online community that can be used and enjoyed by all its customers. To further that goal, Bright House Networks has developed an Acceptable Use Policy. Although much of what is included here is common sense, Bright House Networks takes these issues very seriously and will enforce its rules to ensure enjoyment by all its customers. Bright House Networks therefore has reserved the right to remove any content posted to its system, which it deems offensive, inappropriate, or in violation of its policies. It also reserves the right to suspend or cancel a customer's account for engaging in inappropriate conduct (customers, of course, also remain legally responsible for any such acts.) In using Bright House Networks services, customers accept these restrictions as well as those set forth in the Service Agreement and agree to use the Service only for lawful purposes and not to use or allow others to use Bright House Networks:

- To post or transmit hate speech, threats of physical violence, or harassing content;
- To post or transmit material in violation of copyright laws;
- To post or transmit content that is legally obscene or violates child pornography statutes or contain graphic visual depictions of sexual acts, visual depictions or sexually explicit conduct involving children, or depictions of children, the primary appeal of which is prurient
- To post or transmit other sexually oriented material that, in the specific context, is offensive or inappropriate;
- To post or transmit commercial e-mail from a residential account or bulk e-mail with prior written approval of Bright House Networks;
- To post or transmit off-topic or commercial messages on bulletin boards;
- To engage in illegal, unlawful, or tortuous conduct or other conduct that interferes with Bright House Networks' ability to provide service or interferes with the rights of others including, but not limited to libel, invasions of privacy, consumer fraud, unauthorized dissemination of trade secrets, violation of trademark laws, hacking, or transmittal of commercially restricted information;
- For running packet sniffers, decoders, analyzers, password gatherers, or other similar tools for any purpose whatsoever;

Subscriber will not resell the Bright House Networks Service, or any portion thereof, or otherwise charge others to use Bright House Networks, or any portion thereof. Further, Subscriber will not redistribute the Bright House Networks Service, or any portion thereof, whether or not Subscriber receives compensation for such redistribution.

As described in detail in the Bright House Networks Privacy Policy, unless you object, Bright House Networks may disclose certain subscriber information, limited to your name, address, phone number and the particular services to which you subscribe to certain commercial entities such as advertisers and direct mail or telemarketers. In addition, you should be aware that in keeping with federal and state law, Bright House Networks, in response to court orders or specified legal process or certain kinds of emergency government requests, may turn over other information such as the content of e-mail.

Bright House Networks reserves the right to modify this policy at any time, effective immediately upon posting of the modification. Use of Bright House Networks services constitutes acceptance of the Acceptable Use Policy in effect at the time of use.

Order Type		Client ID	2459461
Business Name	WorkForce Development Board of Flagler & Volusia Counties	Current Provider	
Contact Name	Charlie Howell	Contact #	386-323-7093
Service Address	689 Deltona BLVD B Deltona, FL 32725	Billing Address	
Premises Owner		Account Executive	Vickie LaMons 514 Office: 407-215-5760 Fax: 407-442-2065
SS or Tax ID	59-3391587		
Tax Exempt	Federal State Local Other		

Terms of Service: 36 months

Survey Date:

Installation Date:

Services, Fees, and Terms

Services Selected	Quantity	One Time Charge	Monthly Recurring Fee	Monthly Recurring Total	Initial Service Period Months
3YR 50 X 5 Mbps	1	\$100.00	\$135.00	\$135.00	36
1 Static IP	1	\$0.00	\$15.00	\$15.00	*
Total: Prices do <u>not</u> include taxes, equipment and fees.		\$100.00		\$150.00	

(The Customer) UNDERSTAND THAT I AM RESPONSIBLE FOR ALL EQUIPMENT AND PAYMENT OF ALL APPLICABLE SERVICES AND PRODUCTS PROVIDED BY BRIGHT HOUSE NETWORKS. BY PROVIDING MY SIGNATURE BELOW, I UNDERSTAND AND ACKNOWLEDGE THAT AS A BRIGHT HOUSE NETWORKS CUSTOMER, I HAVE BEEN PROVIDED THE BUSINESS SOLUTIONS SERVICES AGREEMENT ("SUBSCRIBER AGREEMENT"), WHICH IS AVAILABLE AT BUSINESS.BRIGHTHOUSE.COM, AND THAT I AGREE TO THE TERMS OF THE SUBSCRIBER AGREEMENT. I EXPRESSLY ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE ARBITRATION PROVISION SET FORTH IN THE SUBSCRIBER AGREEMENT AND THAT I WILL BE BOUND BY IT UNLESS I OPT OUT. IF I AM A BUSINESS PHONE CUSTOMER, I EXPRESSLY ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND BHIN'S 911/E911 NOTICES AS SET FORTH IN THE SUBSCRIBER AGREEMENT.

Business TV, Equipment charges and Ancillary Services are delivered on a month to month basis and subject to increases.
Business Solutions customers will receive a complimentary WiFi Hotspot with any new Broadband Internet Services ordered unless otherwise noted above.

Line Type: "B" notation designates the Billing Telephone Number Dir Listing: (YPHV) Yellow Page Heading Verbiage
 Features: (HG) Hunt Group, (SEQ) Hunt Group Sequence, (VM) Voice Mail, (CW) Call Waiting, (3WT) Three Way Transfer, (AC) Account Codes, (NSF) No Star Features
 Outbound: (900) 900 Numbers, (INT) International, (900INT) 900 and International, (ACB) All Charges Blocked: 411, 900, 976, INTL, OSDA, (OBR) Outbound Restricted: Allows only 611 and 911
 Inbound: (COL) Collect, (TP) Third Party, (CTP) Collect and Third Party, (IBR) Inbound Restricted

Authorized Name ROBIN KING, PRESIDENT & CEO

Authorized Signature 

Date 7/18/2014

Explanation of One Time Charges

The work performed as part of this fee includes the following:

- Professional installation in designated equipment room of required BHN equipment
- Verification that service is operational at existing functional outlets (defined as a wall plate with all necessary wiring behind the wall plate)
- One (1) new outlet or jack, including one wall fish if required (process where line is concealed inside the finished wall and connected from source to outlet)
- Installation of High Speed Data includes verification of internet connectivity and Bright House email (as applicable) on one (1) PC

Service	Quantity	Additional Fee	Additional Fee Total*
EXIST PHONE OUTLET ACTIVATION	0	\$40.00	\$0.00
ADDITIONAL OUTLET	0	\$60.00	\$0.00
Total*			\$0.00

I acknowledge that this form is subject to the terms of my Bright House Networks Business Solutions Services Agreement and that the above additional work is being requested by me, to be performed at the time of installation. I am aware that the above items will be shown on the installation work order and will be billed at \$0.00 to my account. (Standard Install Fee + Additional Work)

Customer Name (Print) ROBIN KING, PRESIDENT & CEO

Customer Signature 

Contact Number 1712574

Notes: