



Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Kenneth Crawford
Phone: 407-310-6343 ext:
Cell Phone:
Email: kenneth.crawford@charter.com

Order # 11599471

Customer Information: Customer Code 000000000000000000000000		
Business Name	WORKFORCE DEVELOPMENT BOARD OF	Customer Type:
Billing Address		Account Number
Attention To: 329 Bill France Blvd Daytona Beach FL 32114		
Billing Contact	Billing Contact Phone	Billing Contact Email Address
Authorized Contact		Authorized Contact Email Address
Phone		
Robin King	(386) 323-7093	robinking@careersourcefv.com
Technical Contact	Technical Contact	Technical Contact Email Address
	Phone	

Voice Service Order Information 20 AIRPORT RD STE E PALM COAST FL 32164		
Current LEC	LEC BTN	Porting Required

Robin R. King
E-signed 2019-10-23 02:17PM EDT
robinking@careersourcefv.com
President & CEO

**Voice Service Order Information 846 Saxon Blvd Orange City FL 32763**

Current LEC	LEC BTN	Porting Required

Voice Service Order Information 329 Bill France Blvd Daytona Beach FL 32114

Current LEC	LEC BTN	Porting Required

Trunk Service Order Information For 20 AIRPORT RD STE E PALM COAST FL 32164

Current LEC	Current IXC	LEC BTN(S)	E-911 Location 1	E-911 Location 2	E-911 Location 3

Trunk Service Order Information For 846 Saxon Blvd Orange City FL 32763

Current LEC	Current IXC	LEC BTN(S)	E-911 Location 1	E-911 Location 2	E-911 Location 3

Trunk Service Order Information For 329 Bill France Blvd Daytona Beach FL 32114

Current LEC	Current IXC	LEC BTN(S)	E-911 Location 1	E-911 Location 2	E-911 Location 3

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President & CEO

**Fiber Internet and Ethernet Service Order Information For 329 Bill France Blvd Daytona Beach FL 32114**

Site Name	Address Location	Location Type	Bandwidth
	329 Bill France Blvd Daytona Beach, FL 32114		
	329 Bill France Blvd Daytona Beach, FL 32114		

Current Services and Monthly charges At 846 Saxon Blvd , Orange City FL 32763

Description	Quantity	Sales Price	Monthly Recurring Total
3 Year Contract	1	\$0.00	\$0.00
Business Trunking	1	\$0.00	\$0.00
Subscriber Line Charge	1	\$37.50	\$37.50
2500 Minutes Domestic LD	1	\$0.00	\$0.00
Channel Tax for PRI Trks	23	\$0.00	\$0.00
*Total			\$37.50

*Prices do not include taxes and fees.

Current Services and Monthly charges At 20 AIRPORT RD Unit STE E, PALM COAST FL 32164

Description	Quantity	Sales Price	Monthly Recurring Total
3 Year Contract	1	\$0.00	\$0.00
Business Trunking	1	\$0.00	\$0.00
Subscriber Line Charge	1	\$37.50	\$37.50
Channel Tax for PRI Trks	23	\$0.00	\$0.00
*Total			\$37.50

*Prices do not include taxes and fees.

Current Services and Monthly charges At 329 Bill France Blvd , Daytona Beach FL 32114

Description	Quantity	Sales Price	Monthly Recurring Total
3 Year Contract	1	\$0.00	\$0.00
Business Trunking	1	\$0.00	\$0.00
Subscriber Line Charge	2	\$37.50	\$75.00
Channel Tax for PRI Trks	47	\$0.00	\$0.00
*Total			\$75.00

*Prices do not include taxes and fees.

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**New and Revised Services and Monthly Charges At 329 Bill France Blvd , Daytona Beach FL 32114**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
10,000 Minutes	1	\$0.00	\$0.00	36 Months
DID Block 100 Numbers	2	\$0.00	\$0.00	36 Months
Enterprise Trunking 23	1	\$345.00	\$345.00	36 Months
Enterprise Trunking 23	1	\$345.00	\$345.00	36 Months
Ethernet 50Mbps	1	\$475.00	\$475.00	36 Months
Fiber Internet 100Mbps	1	\$899.00	\$899.00	36 Months
Up to 13 Static IP Addresses	1	\$50.00	\$50.00	36 Months
*Total			\$2,114.00	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 20 AIRPORT RD Unit STE E, PALM COAST FL 32164

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5,000 Minutes	1	\$0.00	\$0.00	36 Months
DID Block 100 Numbers	1	\$0.00	\$0.00	36 Months
Enterprise Trunking 23	1	\$345.00	\$345.00	36 Months
Ethernet 50Mbps	1	\$475.00	\$475.00	36 Months
*Total			\$820.00	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 846 Saxon Blvd , Orange City FL 32763

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5,000 Minutes	1	\$0.00	\$0.00	36 Months
DID Block 100 Numbers	1	\$0.00	\$0.00	36 Months
Enterprise Trunking 23	1	\$345.00	\$345.00	36 Months
Ethernet 50Mbps	1	\$475.00	\$475.00	36 Months
*Total			\$820.00	

*Prices do not include taxes and fees.

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Special Terms

The promotion extended to you at <https://enterprise.spectrum.com/Noupfront> is expressly conditioned upon your acceptance of the Commercial Terms of Service applicable to such Service which are available to you at <https://enterprise.spectrum.com/legal/se-terms-and-conditions.html>, including the applicable product exhibit(s).

Any additional domestic and international long distance calls exceeding the minutes of use package will be charged at the rates listed at www.enterprise.spectrum.com. Toll Free calls exceeding the minutes of use package will be charged at the toll free rate plan associated with the toll free number.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.


Robin R. King (64173, 2156)

Authorized Signature for Customer

Robin R. King

President & CEO

Printed Name and Title

Oct 23, 2019

Date Signed

Enterprise Service Order v 190111
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CONFIDENTIAL

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robinking@careersourcefv.com

President & CEO



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President & CEO





Spectrum™ Business Voice and Trunk Services E911 Acknowledgment

Customer Name: WORKFORCE DEVELOPMENT BOARD OF

Billing Address: 329 Bill France Blvd Daytona Beach FL 32114

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice and Trunk Service.¹

The customer premises equipment ("CPE") used for Spectrum Business Voice and Trunk Service ("Spectrum Business CPE") is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You agree to specifically advise each end user of Spectrum Business Voice and Trunk Service, prominently and using the highlighted language provided above, of the circumstances under which E911 service may not be available through Spectrum Business Voice and Trunk Service. You also agree to distribute E911 Safety Stickers, as supplied by Spectrum, to all end users of the Spectrum Business Voice and Trunk Service and instruct each end user to place an E911 Safety Sticker on or near any telephone or other voice-enabled equipment used in conjunction with the service.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice and Trunk Service is installed. You will not activate Custom Caller ID for Trunks unless the customer-defined telephone number is active and assigned to you and you employ a customer premises equipment solution that ensures that outbound emergency/911 calls are routed to an

¹ "Spectrum" refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services.

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President & CEO



appropriate public safety answering point or other responding agency based on the caller's location, in a manner consistent with applicable law.

By signing my name below, I acknowledge that the Customer has received and understands this Notice and Acknowledgement and agrees to the obligations described above.


Robin R. King (Oct 23, 2019)

Oct 23, 2019

(Authorized Customer Signature)

(Date Signed)

Robin R. King

President & CEO

(Printed Name)

(Title)

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Robin R. King

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robinking@careersourcefv.com

President & CEO



Document Integrity Verified

Adobe Sign Transaction Number: CBJCHBCAABAaVL-a1-IR1VTRTK7p5MJ7J9WOIH40yODL



Ethernet Intrastate-Only Traffic Certification


Customer Name (Legal Entity): WORKFORCE DEVELOPMENT BOA


Federal Tax ID: _____

Billing Address: 329 Bill France Blvd
Daytona Beach FL 32114

Spectrum, which includes Charter Communications Operating, LLC and its subsidiaries providing the Services, ("Spectrum") presumes that at least 10% of the traffic carried on the WAN/Ethernet services that we provide to you over any circuit will be interstate in nature, and that each such circuit therefore may be treated as jurisdictionally interstate in its entirety. If you expect that **10% or less** of the traffic to be carried over any circuit will be **interstate** in nature, please complete the certification form below to identify the relevant circuit(s) and specify the expected jurisdictional allocation of your traffic associated with such circuit(s). Please note that all Internet-related traffic is presumptively interstate. Also, please note that **you must refresh this certification annually and whenever there is a material change in the actual or expected jurisdictional nature of your traffic**. In the event that you fail to refresh this certification in accordance with procedures specified by Spectrum, Spectrum reserves the right to again presume that at least 10% of the traffic carried over each circuit is interstate in nature and calculate the fees and taxes applicable to that usage accordingly.

CERTIFICATION

I, , Robin R. King (Oct 23, 2019), certify that the traffic carried by Spectrum in its provision of Ethernet services on the circuits **listed on the attached Business Service Order** is jurisdictionally intrastate and **will contain no more than 10% interstate traffic**.

 Oct 23, 2019
Robin R. King (Oct 23, 2019)
(Authorized Customer Signature) (Date Signed)

Robin R. King President & CEO
(Printed Name) (Title)

Authorized Contact Information:

Phone: (386) 323-7093 Email: robinking@careersourcefv.com

Robin R. King

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President & CEO

